



Unleashed Service Catalogue



Services & Rates





Unleashed Services Catalogue

At Access, we pride ourselves on the depth and breadth of skills across our 400 certified Professional Services employees. These Consultants, Programme Managers, Project Managers, Trainers and Solution Architects are here to provide you with the industry expertise and product best practices that help you deploy, adopt, operate and integrate our market-leading software applications - either on premise, or in the cloud. Our Professional Services teams help hundreds of clients like you, every week, to improve their productivity, increase their efficiency and ultimately provide them with the freedom to do more.



Please contact your account manager to book this in. If you don't know who this is you can contact our support team on: support@unleashedsoftware.com and they will be able to help.

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Advisory and Adoption Services

All sessions are remote using Microsoft Teams

Pricing includes call recordings and consultancy report

| Service | Description | Pricing | Number of Sessions | Duration | Cost USD | Cost NZD | Cost AUD |
|------------------------|---|-------------|--------------------|---|----------|----------|----------|
| Sales Module | Specific training for your team on the sales module and shipment module. Our consultant will take you through an indepth overview of the module, this will include: Invoicing, Fulfilment and Returns. We'll discuss your workflow and how you should be using Unleashed to reflect these and go through some handy tips and tricks whilst using this module. You and the team will then have an opportunity to test the module in our Sandbox Environment. Once your testing is complete you will have a Testing Overview session with your consultant to discuss any questions and queries. | Fixed Price | 2 | 1 hour per Session to be completed within a Month of signup | \$448 | \$757 | \$697 |
| Purchase Module | Specific training on the purchase module. Our consultant will take you through an indepth overview of the module, this will include: Creating purchase orders, split receipting, supplier costs, supplier pricing and an overview of the Reorder Report. We'll discuss your workflow and how you should be using Unleashed to reflect these and go through some handy tips and tricks whilst using this module. You and the team will then have an opportunity to test the module in our Sandbox Environment. Once your testing is complete you will have a Testing Overview session with your consultant to discuss any questions and queries. | Fixed Price | 2 | 1 hour per Session to be completed within a Month of signup | \$448 | \$757 | \$697 |

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|--|--|-------------|--------------------|---|----------|----------|----------|
| Manufacturing/Production Module | Specific training on the manufacturing/production module. Our consultant will take you through an indepth overview of the module, this will include: Setting up BOMs, managing production, the assembly process, auto assemblies, sub assemblies, third party manufacturing process and production reporting. We'll discuss your workflow and how you should be using Unleashed to reflect these and go through some handy tips and tricks whilst using this module. You and the team will then have an opportunity to test the module in our Sandbox Environment. Once your testing is complete you will have a Testing Overview session with your consultant to discuss any questions and queries. | Fixed Price | 2 | 1 hour per Session to be completed within a Month of signup | \$448 | \$757 | \$697 |
| Inventory Module | Specific training on the Inventory Module. Our consultant will give you an indepth overview of the module, this includes: Stock Adjustments, Stock Counts, Warehouse Transfers and Stock Revaluations. We'll discuss your workflow and how you should be using Unleashed to reflect these and go through some handy tips and tricks whilst using this module. You and the team will then have an opportunity to test the module in our Sandbox Environment. Once your testing is complete you will have a Testing Overview session with your consultant to discuss any questions and queries. | Fixed Price | 2 | 1 hour per Session to be completed within a Month of signup | \$448 | \$757 | \$697 |
| Reporting & Business Intelligence | Our consultant will complete a full run through of our Business Intelligence vision module. This includes: Taking you round the dashboard, how to cross reference, looking at different date ranges, dicing the data and setting targets and KPIs. Our consultant will also complete a run through of the Reporting Module tailored to your reporting requirements. | Fixed Price | 2 | 1 hour per Session to be completed within a Month of signup | \$448 | \$757 | \$697 |

| Service | Description | Pricing | Number of Sessions | Duration | Cost USD | Cost NZD | Cost AUD |
|---|---|--------------|--------------------|---|----------|----------|----------|
| B2B Store Setup & Guidance | Specific training on how to setup the B2B portal. Our consultant will give you an indepth overview of the setup, this includes: catalogs, categories, customising the home screen, B2B freight, email templates, pricing and product availability settings and inviting customers. We'll discuss your workflow and how you should be using the B2B Portal to reflect these and go through some handy tips and tricks whilst using this module. You and the team will then setup the store with the guidance from our consultant. Once the store is live, you will have a review session with your consultant to disuss any questions and queries since the Portals Go Live. | Fixed Price | 2 | 1 hour per Session to be completed within a Month of signup | \$448 | \$757 | \$697 |
| Advanced Inventory Manager | Specific Training on the Advanced Inventory Manager. Our consultant will take you through an indepth overview of the module, this will include: AIM Insightes, Modeling, Reviews and Forecasting. We'll discuss your workflow and how you should be using Unleashed to reflect these and go through some handy tips and tricks whilst using this module. You and the team will then have an opportunity to test the module. Once your testing is complete you will have a Testing Overview session with your consultant to dicuss any questions and queries. | Fixed Price | 2 | 1 hour per Session to be completed within a Month of signup | \$448 | \$757 | \$697 |
| Data Exporter | Specific Training on the Data Exporter. Our consultant will give you and indepth overview of the Data Export, this includes: Support and guidance on how to use the data exporter to pull sales order, sales shipment and purchase information out into excel to manipulate or create email templates with data for easy extrapolation. | Fixed Price | 1 | 1 hour per Session to be completed within a Month of signup | \$224 | \$378 | \$348 |
| Hourly Training/Consutlancy Sessions | General Q&A session on the system to answer all of your questions and take you through them on a screenshare session. | Per Hour | N/A | Per hour Sessions | \$224 | \$378 | \$348 |
| Document Design | We'll take your current documents and recreate them using the Unleashed document designer. You pay per document and can have as many designed as suits. | Per document | N/A | Per Template | \$224 | \$378 | \$348 |

Development and Integration Services

| Service | Description | Pricing | Estimated Duration | Cost USD | Cost NZD | Cost AUD |
|---|---|----------|---|----------|----------|----------|
| Shopify Configuration, Workflow & Troubleshooting | <p>This service we would recommend as 3 sessions:</p> <ul style="list-style-type: none"> In the first, our consultant will walk you through the configuration and work with you to set it up to your requirements in the Sandbox environment. This session will also include guidance around testing, workflows as well as Go Live and Troubleshooting. In the second, we will review your testing and discuss any questions you have around the integration or how the integration is performing. The final session with your consultant includes: Connecting Shopify to your Live account, ensuring the configuration is setup to your business requirements for you to start using it day to day. <p><i>You can book an optional session if you wish after the Go Live of the connection to assist with any troubleshooting.</i></p> | Per Hour | Hourly The first of these sessions should take place within one month of sign up | \$236 | \$399 | \$367 |
| Woo Commerce Configuration, Workflow & Troubleshooting | <p>This service we would recommend as 3 sessions:</p> <ul style="list-style-type: none"> In the first, our consultant will walk you through the configuration and work with you to set it up to your requirements in the Sandbox environment. This session will also include guidance around testing, workflows as well as Go Live and Troubleshooting. In the second, we will review your testing and discuss any questions you have around the integration or how the integration is performing. The final session with your consultant includes: Connecting Woo Commerce to your Live account, ensuring the configuration is setup to your business requirements for you to start using it day to day. <p><i>You can book an optional session if you wish after the Go Live of the connection to assist with any troubleshooting.</i></p> | Per Hour | Hourly The first of these sessions should take place within one month of sign up | \$236 | \$399 | \$367 |

| Service | Description | Pricing | Estimated Duration | Cost USD | Cost NZD | Cost AUD |
|--|---|----------|--------------------|----------|----------|----------|
| Xero/QuickBooks Configuration, Workflow & Troubleshooting | <p>This service we would recommend as 3 sessions:</p> <ul style="list-style-type: none"> In the first, our consultant will walk you through the configuration and work with you to set it up to your requirements. This session will also include guidance around testing, workflows as well as Go Live and Troubleshooting. In the second, we will review your testing and discuss any questions you have around the integration or how the integration is performing. The final session will be post Go Live and will include the opportunity for any troubleshooting, questions and a section on showing you how to reconcile the systems for month end. | Per Hour | Hourly | \$236 | \$399 | \$367 |